## IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF NORTH CAROLINA CHARLOTTE DIVISION 3:08 MD 1932

SHAWN ERIC WARD,	)	
Plaintiff,	)	
v.	)	ORDER
FAMILY DOLLAR STORES, INC.,	)	
Defendant.	)	
	)	

**THIS MATTER** is before the Court on Defendant's Motion for Summary Judgment and Memorandum in Support (Doc. No. 256); Plaintiff's Response in Opposition (Doc. No. 364); and Defendant's Reply (Doc. No. 406).<sup>1</sup> For the reasons set forth below, the motion is **GRANTED**.

## FACTS<sup>2</sup>

<sup>&</sup>lt;sup>1</sup> Plaintiff's case comes before this Court as part of a proposed collective action with Shawn Eric Ward as lead plaintiff. On January 22, 2008, this Court denied plaintiffs' Motion to Facilitate Notice. (3:06cv441, Doc. No. 67.) In a related action, this Court denied Plaintiff Irene Grace's Motion for Preliminary Certification as a Collective Action by Order dated September 6, 2007. (3:06cv306, Doc. No. 78.) On July 9, 2009, this Court granted Defendant's Motion for Summary Judgment as to Ms. Grace's case and dismissed Ms. Grace from the action. (3:08md1932, Doc. No. 172.) Ms. Grace appealed both orders to the Fourth Circuit Court of Appeals. The Court of Appeals held that Ms. Grace was a manager and therefore affirmed this Court's judgment in favor of Family Dollar Stores, Inc. See Grace v. Family Dollar Stores Inc., 637 F.3d 508 (4<sup>th</sup> Cir. 2011).

<sup>&</sup>lt;sup>2</sup> To the extent Plaintiff makes any factual assertions based on the decision in *Morgan v. Family Dollar Stores, Inc.*, the Court will disregard such assertions. The Court will also disregard exhibits based on the *Morgan* case. In *Grace v. Family Dollar Stores, Inc.*, the Fourth Circuit Court of Appeals rejected Ms. Grace's argument that the facts in *Morgan* and in her case were identical; similarly, this Court finds no basis to support the assumption that the facts between Plaintiff's case and the *Morgan* case are the same. *See Grace v. Family Dollar Stores, Inc.*, 637 F.3d 508 (4<sup>th</sup> Cir. 2011) (finding that potential variations between store size, store inventory, and the individual responsibilities of managers, as well as differences in managers' performance of exempt and nonexempt duties and the supervisory activity of district managers, precluded Plaintiff's argument that the facts in *Morgan* and in her case were identical).

Plaintiff, Dorothy Wilson ("Wilson") began working for Family Dollar in February 2000 as a cashier.<sup>3</sup> (Doc. No. 257, Wilson Dep. at 24.)<sup>4</sup> About four months later, in June 2000, Wilson transferred to another store, where she worked as an Assistant Manager. (*Id.*) Then in January 2002, Wilson was offered a position as Store Manager. (*Id.* at 42, 44, 46-48, 65.) Wilson worked at a number of stores during her employment with Family Dollar. Her salary at the start of the relevant time period was \$600 per week. (Doc. No. 257, Debrocq Decl. ¶ 5.)<sup>5</sup> From March 6, 2005 to April 16, 2006, she was paid a salary of \$621 per week. (*Id.*) From April 16, 2006 until May 31, 2008, she was paid a salary of \$646 per week. (*Id.*) Wilson's performance evaluation, salary, and bonus depended on her store's profitability. (Doc. No. 257, Wilson Dep. at 68.) Wilson earned four bonuses, one for \$54 and three for over \$1,200, for which nonexempt store employees were not eligible. (*Id.* at 68-69.)

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<sup>&</sup>lt;sup>3</sup> Wilson filed her opt-in consent form on September 29, 2006. Accordingly, September 29, 2003, or three years prior to her opt-in date, through the end of her management position in May 2008, represents the longest possible relevant time period for Wilson's claims in this action.

<sup>&</sup>lt;sup>4</sup> The Court notes that Plaintiff's declaration was prepared after Plaintiff's deposition and on many occasions directly contradicts her sworn testimony. Plaintiff cannot create a dispute about a fact contained in deposition testimony by referring to a subsequent affidavit of the deponent contradicting the deponent's prior testimony, for "it is well established that a genuine issue of fact is not created where the only issue of fact is to determine which of the two conflicting versions of a party's testimony is correct." *Erwin v. United States*, 591 F.3d 313, 325 n.7 (4<sup>th</sup> Cir. 2010) (internal quotation marks and alterations omitted) (quoting *Halperin v. Abacus Tec. Corp.*, 128 F.3d 191, 198 (4<sup>th</sup> Cir. 1997); *see also Waste Mgmt. Holdings, Inc. V. Gilmore*, 252 F.3d 316, 341 (4<sup>th</sup> Cir. 2001); *Rohrbough v. Wyeth Labs.*, 916 F.2d 970, 975-76 (4<sup>th</sup> Cir. 1990); *Barwick v. Celotex Corp.*, 736 F.2d 946, 960 (4<sup>th</sup> Cir. 1984). To the extent that Plaintiff's deposition testimony and later affidavit are inconsistent, the Court will disregard the affidavit and rely on the testimony she gave in his deposition, where she was examined at length about her responsibilities as a manager of a Family Dollar Store. *See Grace*, 637 F.3d at 513.

<sup>&</sup>lt;sup>5</sup> The court is aware that Plaintiff objects to the admissibility of Debrocq's declaration. An Order, however, dated August 10, 2011, by the undersigned, concluded that the declarations of Family Dollar employees regarding the "two full time employees or their equivalent" and "significant salary difference" prongs of the executive exemption were admissible. Plaintiffs failed to file a response to Family Dollar's supplemental briefing on this issue despite being given 30 days to do so by the court. (Doc. No. 566).

The record shows that of the fifty-two (52) hourly employees who worked in stores where Wilson was the store manager, approximately thirty-one (31) of the hourly employees earned \$5.40 or less per hour (even using the highest wage for those employees whose wages changed over time, the non-exempt employees working under Wilson received an average hourly wage of \$5.81 per hour). (Doc. No. 257, Debrocq Decl. ¶ 8.) The records indicate that Wilson reported working an average of seventy (70) hours per week as Store Manager. (*Id.* ¶ 6.) Family Dollar's records reflect that Wilson managed at least eighty (80) employee hours 99.19% of the time she was a store manager during the relevant time period. (*Id.* ¶ 7.)

Wilson contends that she devoted 95% of her time performing nonexempt work. She admitted, however, that she still had to manage the store, even though she was performing other activities in the store. (Doc. No. 257, Wilson Dep. at 186.) Wilson's managerial tasks included training, supervising, and directing employees (*Id.* at 185, 116, 122, 123, 156, 158-59, 182, 185), completing the store's financial paperwork (*Id.* at 185), apportioning hours to employees (*Id.* at 182-83), and addressing customer complaints and employee disputes (*Id.* at 146, 153, 160, 161). Wilson also decided when to discipline employees (*Id.* at 116-23); how to determine if merchandise was opened or damaged and what the pricing should be for such merchandise (*Id.* at 171); how to assign and apportion work among herself and her employees (*Id.* at 116-23); and when to ask the district manager to provide the store with certain merchandise if she determined her customers wanted particular merchandise (*Id.* at 161-62).

Wilson specifically testified that she had the authority to hire cashiers and that she did, in fact, actually hire these employees while she was a store manager. (*Id.* at 92-93.) She also testified that she took action to terminate at least one employee without prior approval from her

district manager. (*Id.* at 117.) Additionally, she testified that she specifically recommended that a reviewed-employee be given "a nickel" as a salary increase, and the district manager followed that recommendation. (*Id.* at 136.)

As Store Manager, Wilson reported to a District Manager. Wilson testified that Steve Wilson, one of the district managers when Wilson was the assigned store manager of store 331, would typically visit the store once per week and be in contact frequently by telephone. (*Id.* at 72-73.) Moreover, Wilson testified that Mr. Wilson oversaw more than ten stores. (*Id.* at 72.) Additionally, Family Dollar's records indicate that, during the relevant time period, Mr. Guadreau, one of Wilson's other district managers, oversaw approximately seventeen stores, including the store managed by Wilson in District 324, and sixteen stores in District 20. (Doc. No. 257, Debrocq Decl. ¶ 4.) His territory spanned approximately 99.1 miles in District 324 and 107 miles in District 20. (*Id.*)

#### STANDARD OF REVIEW

Summary judgment is proper if "the movant shows that there is no genuine dispute as to any material fact and the movant is entitled to judgment as a matter of law." Fed. R. Civ. P. 56(a); see also Celotex Corp. v. Catrett, 477 U.S. 317, 322-23 (1986). The moving party always bears the initial burden of "informing the district court of the basis for its motion," and identifying the matter "it believes demonstrate[s] the absence of a genuine issue of material fact." Celotex, 477 U.S. at 323. Once the movant has met the initial burden, "the non-moving party 'may not rest upon mere allegation or denials of his pleading, but must set forth specific facts showing that there is a genuine issue for trial." Hughes v. Bedsole, 48 F.3d 1376, 1381 (4th Cir. 1995) (quoting Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 256 (1986)). This is particularly

important where the nonmoving party bears the burden of proof. *Hughes*, 48 F.3d at 1381. A genuine issue for trial exists "if the evidence is such that a reasonable jury could return a verdict for the non-moving party." *Anderson*, 477 U.S. at 248. If the evidence is merely colorable, or is not significantly probative, summary judgment may be granted. *Id.* at 249-50. The judge's inquiry, therefore, unavoidably asks whether reasonable jurors could find by a preponderance of the evidence that the plaintiff is entitled to a verdict.

When considering summary judgment motions, courts must view the facts in the light most favorable to the party opposing the motion. *Austin v. Clark Equip. Co.*, 48 F.3d 833, 835 (4th Cir. 1995). In reviewing the whole record, the Court must remember to "disregard all evidence favorable to the moving party that the jury is not required to believe" and therefore only "give credence to the evidence favoring the nonmovant as well as that evidence supporting the moving party that is uncontradicted and unimpeached, at least to the extent that [the] evidence comes from disinterested witnesses." *Reeves v. Sanderson Plumbing Prods., Inc.*, 530 U.S. 133, 151 (2000).

#### **DISCUSSION**

The Fair Labor Standards Act ("FLSA") requires that an employee receive overtime pay if he or she works more than forty hours a week. 29 U.S.C. § 207(a)(1). The FLSA, however, exempts from this requirement "any employee employed in a bona fide executive...capacity." 29 U.S.C. § 213(a)(1). The Department of Labor ("DOL") has promulgated regulations which further describe and interpret the scope of this exemption. Due to the time span of Wilson's claims, two different sets of DOL regulations apply to this analysis: the regulations in effect prior

to August 23, 2004 (the "pre-2004 regulations") and the regulations that went into effect on August 23, 2004 (the "current regulations").

The pre-2004 regulations set forth both a "short" and "long" test for determining whether an employee qualifies as an exempt executive. *See* 29 C.F.R. § 541.1 (pre-2004). The short test is used for employees who are compensated on a salary basis at a rate of at least \$250 per week. 5 29 C.F.R. § 541.1(f) (pre-2004). Under the short test, an employee qualifies as an executive if (1) her primary duty consists of the management of the enterprise and (2) includes the customary and regular direction of the work of two or more other employees. 29 C.F.R. § 541.119(a) (pre-2004); 29 C.F.R. § 541.1(f) (pre-2004).

Similarly, the current regulations provide that an employee qualifies as an executive if:

(1) she is compensated on a salary basis at a rate of at least \$455 per week; (2) her primary duty is management of the enterprise; (3) she customarily and regularly directs the work of two or more other employees; and (4) she has the authority to hire or fire other employees or whose suggestions and recommendations as to the hiring, firing, advancement, promotion or any other change of status of other employees are given particular weight. 29 C.F.R. § 541.100(a).

The DOL has also promulgated additional regulations which further describe and define these tests; these additional regulations are discussed below. Because Wilson's claim covers the period of September 29, 2003<sup>6</sup> to May 2008, it is governed, in differing degrees, by both pre-

<sup>&</sup>lt;sup>5</sup> The "long" test found in the pre-2004 regulations includes six factors. Section 541.1(f) states clearly, however, that an employee who is compensated for her services on a salary basis of at least \$250 per week and who satisfies the tests promulgated by sections 541.1(a)-(b) shall be deemed to meet all other requirements under that section. 29 C.F.R. § 541.1(f) (pre-2004).

<sup>&</sup>lt;sup>6</sup> See supra FN 3.

2004 and current regulations. The application of the different regulations, however, is not material to the outcome of this case.

### 1. Family Dollar Satisfies the Salary Basis Test

From September 29, 2003 to about March 6, 2005, Wilson was paid a salary of \$600 per week. (Doc. No. 257, Debrocq Decl. ¶ 5.)<sup>7</sup> From March 6, 2005 to April 16, 2006, she was paid a salary of \$621 per week. (*Id.*) From April 16, 2006 until May 31, 2008, she was paid a salary of \$646 per week. 5 (*Id.*) Therefore, Family Dollar satisfies the salary basis test under both the pre-2004 regulations, which require a weekly salary of not less than \$250 per week under the short test<sup>6</sup>, and the current regulations, which require a weekly salary of not less than \$455 per week. 29 C.F.R. § 541.1(f) (pre-2004); 29 C.F.R. § 541.100.

#### 2. Family Dollar Satisfies the Primary Duty Test

The regulations provide guidance as to how an employee's primary duty may be determined. Both sets of regulations instruct that the determination should be "based on all the

<sup>&</sup>lt;sup>7</sup>See supra FN. 5.

<sup>&</sup>lt;sup>5</sup>Wilson's deposition testimony supports Family Dollar's records because she thought that her ending salary was \$642 per week. (Doc. No. 257, Wilson Dep. at 62:16-18.)

<sup>&</sup>lt;sup>6</sup>The Court finds Wilson's argument that she was merely a "working foreman" unavailing. Under the pre-2004 regulations, the working foreman concept only applies to the "long test," which does not apply here. 29 C.F.R. § 541.115(a)-(b) (describing the concept in terms of the long test's limitation on the amount of nonexempt work). The current regulations state that a "manager in a retail establishment" can "supervise employees and serve customers at the same time without losing the exemption." 29 C.F.R. § 541.106(b) (emphasis added). Section 29 C.F.R. § 541.106(c) states "[i]n contrast," a "working supervisor" who performs "nonexempt work on the production line in a manufacturing plant does not become exempt" merely by occasionally directing the work of other nonexempt employees on the "production line." (emphasis added.)

facts in a particular case." 29 C.F.R. § 541.103 (pre-2004). The pre-2004 regulations set forth five factors to consider in this analysis: (1) the amount of time spent in the performance of managerial duties; (2) the relative importance of the managerial duties as compared with other types of duties; (3) the frequency with which the employee exercises discretionary powers; (4) the relative freedom from supervision; and (5) the relationship between the manager's salary and the wages paid to other employees for the kind of nonexempt work performed by the supervisor. 29 C.F.R. § 541.103 (pre-2004).

Upon consideration of the five factors identified for determining whether Wilson's primary duty was management, the Court concludes that the factors are readily satisfied.

### a. The Amount of Time Spent in Performance of Managerial Duties

Wilson cannot overcome the exemption by claiming she spent the majority of her time performing non-managerial duties. Both sets of regulations state that an employee who spends more than fifty percent of his or her time performing managerial work will typically satisfy the primary duty requirement. 29 C.F.R. § 541.700(b); 29 C.F.R. § 541.103 (pre-2004). The regulations, however, also emphasize that "time alone…is not the sole test" and that exempt executives are not required to spend more than fifty percent of their time performing exempt

<sup>&</sup>lt;sup>7</sup> The current regulations omit reference to the frequency with which the employee exercises discretionary powers. 29 C.F.R. § 541.700.

work if other factors support the conclusion that management is their primary duty.<sup>8</sup> *Id; see also Grace,* 637 F.3d 508, 515 (4<sup>th</sup> Cir. 2011).

Both sets of regulations provide an almost identical list of "management" activities, which include, but are not limited to:

Interviewing, selecting and training of employees; setting and adjusting their rates of pay and hours of work; directing their work; maintaining their production or sales records for use in supervision or control; appraising their productivity and efficiency for the purpose of recommending promotions or other changes in their status; handling their complaints and grievances and disciplining them when necessary; planning the work; determining the techniques to be used; apportioning the work among the workers; determining the type of materials, supplies, machinery or tools to be used or merchandise to be bought, stocked and sold; controlling the flow and distribution of materials or merchandise and supplies; providing for the safety of the [employees] and the property.<sup>9</sup>

29 C.F.R. § 541.102(b) (pre-2004).<sup>10</sup> Wilson explicitly testified that she regularly performed *almost every one* of these management activities as a Family Dollar Store Manager.<sup>11</sup>

<sup>&</sup>lt;sup>8</sup>The Court disagrees with Wilson's contention that failure to meet the fifty (50) percent threshold means that an employee fails to satisfy the primary duty requirement. The Fourth Circuit clarified the application of the fifty (50) percent "rule of thumb" by stating that, "[i]t is clear from this language that primary duty is meant to be assessed by the totality of the circumstances." *Counts v. S.C. Elec. & Gas Co.*, 317 F.3d 453, 456 (4<sup>th</sup> Cir. 2003). Wilson's reliance on *Clark v. J.M. Benson Co., Inc.*, 789 F.2d 282 (4<sup>th</sup> Cir. 1986) is misplaced because the Court held that it would apply the fifty (50) percent rule to that *specific case*. (emphasis added.) Additionally, Wilson's reliance on *Shockley v. City of Newport News*, 997 F.2d 18 (4<sup>th</sup> Cir. 1993) is also misplaced because that case involved police officers, not retail store managers, who were not paid on a salary basis - something that is not at issue here.

<sup>&</sup>lt;sup>9</sup>An employee need not perform all management duties listed in the regulations, or evenly regularly perform such duties, in order to be considered an exempt executive. *See Aguirre v. SBC Communs., Inc.*, 2007 U.S. Dist. Lexis 72666, 63-62 (S.D. Tex. Sept. 30, 2007) (finding that "plaintiffs' 'primary duty' for purposes of the executive exemption was 'management,' despite the fact that the plaintiffs did not perform other 'managerial' duties listed in Section 541.102.").

<sup>&</sup>lt;sup>10</sup> The current regulations include two additional examples: planning and controlling the budget and monitoring or implementing legal compliance measures. 29 C.F.R. § 541.102.

<sup>&</sup>lt;sup>11</sup>The fact that the Assistant Managers and Third Keys can perform the same tasks as Wilson does not render her tasks and duties any less managerial. Courts have consistently held that the fact that a non-exempt employee may sometimes perform exempt duties does not make these duties any less exempt/managerial. See Baldwin v. Trailer Inns, Inc., 266 F.3d 1104, 1115 (9<sup>th</sup> Cir. 2001) ("[t]hat the [non-exempt] assistant managers may have performed some managerial tasks does not render the tasks non-exempt.").

The current regulations specifically address the concept of concurrent duties. 29 C.F.R. § 541.106. Concurrent performance, or multi-tasking, of exempt and nonexempt work is explicitly recognized as a managerial duty by the DOL's regulations. *Id*; *see also* 29 U.S.C. § 213(a)(1). 12 "It is misleading simply to add up the time that [Plaintiff] spent unloading trucks, stocking inventory, running cash registers, or sweeping floors and conclude thereby that she was merely a clerk and not a manager." *Grace*, 637 F.3d at 516.

In *Grace*, the Fourth Circuit found the plaintiff "was performing management duties whenever she was in the store, even though she also devoted most of her time [99%] to doing the mundane physical activities necessary for its successful operation." *Id.* at 517. Similar to the plaintiff in *Grace*, even though Wilson contends that she devoted 95% of her time performing nonexempt work, she was also the person responsible for the overall management of store the entire time she was in the store. (Doc. No. 257, Wilson Dep. at 186, 195, 182.) Indeed, she admitted in her deposition testimony that she still had to manage the store, even though she was performing other activities in the store. (*Id.* at 186.) While Wilson argues that management was not her primary duty because she spent a majority of her time engaged in manual labor, the regulations and the Court in *Grace* clarify that performance of these duties, in conjunction with overall supervision and management of the store, is not contrary to the application of the exemption.

b. The Relative Importance of the Managerial Duties as Compared with Other Types of Duties

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<sup>&</sup>lt;sup>12</sup> The FLSA recognizes the nature of retail business and states that "an employee of a retail or service establishment shall not be excluded from the definition of an employee employed in a bona fide executive or administrative capacity because of the number of hours in his work week which he devotes to activities not directly or closely related to the performance of executive or administrative activities." 29 U.S.C. § 213(a)(1).

Wilson's managerial duties were more important than the other duties she performed because they were critical to the operation of the store. In *Grace*, the plaintiff's managerial tasks, which included filling out paperwork, addressing customer complaints, working with employees on their schedules, and collecting cash, were critical to the operation of the store, as there was "noone else at the site to direct these actions." *Grace*, 637 F.3d at 517 (emphasis in the original). Similarly, Wilson's managerial tasks, which included training, supervising, and directing employees (Doc. No. 257, Wilson Dep. at 185, 116, 122, 123, 156, 158-59, 182, 185), completing the store's financial paperwork (*Id.* at 185), apportioning hours to employees (*Id.* at 182-83), and addressing customer complaints and employee disputes (*Id.* at 146, 153, 160, 161) were critical to the operation of the store. While Wilson argues that she was under the direct supervision of the district manager, she nonetheless stated that he came to the store once per week – not enough to direct the managerial tasks. (*Id.* at 72-73.) Therefore, because she was the *only person running the store*<sup>13</sup>, the store could not have operated successfully without Wilson's handling of these managerial tasks.

## c. Frequency With Which the Employee Exercises Discretionary Power

Wilson exercised discretion virtually every day and all day long in her capacity as store manager. Wilson decided when to discipline employees and how to appraise her employees' productivity by completing performance reviews (*Id.* at 115-16, 121-26, 136); how to determine if merchandise was opened or damaged and what the pricing should be for such merchandise (*Id.* at 171); how to assign and apportion work among herself and her employees (*Id.* at 116-23);

<sup>&</sup>lt;sup>13</sup>See supra FN. 11.

when to ask the district manager to provide the store with certain merchandise if she determined her customers wanted particular merchandise (*Id.* at 161-62); and, while at the same time, satisfying customers. All of these tasks involved "discretionary acts inherent in being responsible for the successful operation of a retail store." *Grace*, 637 F.3d at 517. Moreover, the fact that Family Dollar maintains certain policies and procedures for the sake of consistency does not mean that Wilson failed to exercise discretion in enforcing these policies and procedures.<sup>14</sup>

#### d. Relative Freedom from Supervision

Relative freedom from supervision does not demand compete freedom from supervision. In *Grace*, the plaintiff's supervising district manager typically visited the store once every two to three weeks. *Grace*, 637 F.3d at 517. The court also noted, apart from his supervision, which was not uncharacteristic for any retail operation, the district manager was not a "micro-manager who constantly was looking over [the manager's] shoulder." *Id*. The supervision of seventeen stores would hardly permit [the district manager] to micro-manage all of them. *Id*. Moreover, courts have found that an employee's "frequent, even daily exchange of e-mail and phone communications with her district manager" did not equate to exacting supervision. *Thomas v. Speedway SuperAmerica LLC*, 506 F.3d at 508 (6th Cir. 2007).

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<sup>&</sup>lt;sup>14</sup>See Murray v. Stuckey's, Inc., 50 F.3d 564, 570 (8<sup>th</sup> Cir. 1995) (standardized procedures and policies may circumscribe but do not eliminate discretion of on-site store managers); Thomas v. Speedway SuperAmerica LLC, 506 F.3d at 507 (6<sup>th</sup> Cir. 2007) (manager still exercised discretion on a daily basis even though store had standardized operating procedures); Grace v. Family Dollar Stores, Inc., 637 F.3d 508 (4<sup>th</sup> Cir. 2011) (manager still exercised discretion even though she was subject to company policies and the company template for a store in the Family Dollar chain).

Wilson was relatively free from supervision during the relevant time period. Wilson testified that Steve Wilson, one of the district managers when Wilson was the assigned store manager of store 331, would typically visit the store once per week. (Doc. No. 257, Wilson Dep. at 72-73.) The infrequency of Mr. Wilson's visits and his frequent contact by telephone and email (*Id.*) does not equate to exacting supervision over Wilson. *See Thomas*, 506 F.3d at 508. Moreover, Wilson testified that Mr. Wilson oversaw more than ten stores. (Doc. No. 257, Wilson Dep. at 72.) Additionally, Family Dollar's records indicate that, during the relevant time period, Mr. Guadreau, one of Wilson's other district managers, oversaw approximately seventeen stores, including the store managed by Wilson, in District 324 and sixteen stores in District 20. (Doc. No. 257, Debrocq Decl. ¶ 4.) His territory spanned approximately 99.1 miles in District 324 and 107 miles in District 20. (*Id.*) The large territories and number of stores Mr. Wilson and Mr. Guadreau were responsible for supervising did not allow them to micro-manage each individual store. *See Grace*, 637 F.3d at 517.

# e. Relationship Between Salary and Wages Paid to Other Employees for the Kind of Nonexempt Work Performed by the Supervisor

To determine the relationship between a managerial salary and wages paid to nonmanagerial employees, the Fourth Circuit considered, first, whether the manager earned more, in absolute terms, than nonmanagerial employees and, second, whether the manager was a "profit center." *Grace*, 637 F.3d at 517. This second consideration asks whether the manager had the ability to influence the amount of her compensation. *Id*.

As to the first consideration, Wilson earned significantly higher amounts on an hourly basis than nonexempt workers. The record shows that of the fifty-two (52) hourly employees

who worked in stores where Ms. Wilson was the store manager, approximately thirty-one (31) of the hourly employees earned \$5.40 or less per hour (even using the highest wage for those employees whose wages changed over time, the non-exempt employees working under Wilson received an average hourly wage of \$5.81 per hour). (Doc. No. 257, Debrocq Decl. ¶ 8.) In comparison, the records indicate that Wilson reported working an average of seventy (70) hours per week as store manager. (*Id.* ¶ 6.) Wilson earned compensation which, when computed on an hourly basis, averaged \$8.57 per hour (\$600 per week), \$8.87 per hour (\$621 per week), and \$9.23 per hour (\$646 per week).

As to the second consideration, Wilson was a "profit center;" her performance evaluation, salary, and bonus depended on her store's profitability. (*Id.* at 68); *See Grace*, 637 F.3d at 517. Wilson earned four bonuses, one for \$54 and three for over \$1,200, for which nonexempt store employees were not eligible. (*Id.* at 68-69.) A review of these calculations and comparisons reveal a significant difference in wages between Wilson and her nonexempt employees.

# 3. Customary and Regular Direction of the Work of Two or More other Employees

To qualify as an executive, the regulations require an employee's primary duty to include the "customary and regular direction of the work of two or more other employees." 29 C.F.R. § 541.119(a) (pre-2004); 29 C.F.R. § 541.100(a)(3). The pre-2004 regulations do not further define the terms "customary and regular," but the current regulations state that the phrase "means a frequency that must be greater than occasional but which, of course, may be less than constant." 29 C.F.R. § 541.701. Wilson, on a daily basis, directed the work of her employees. (Doc. No. 257, Wilson Dep. at 116, 122, 123, 156, 158-59, 182, 185.)

Both sets of regulations also require the employee direct the work of "two full-time employees or the equivalent." 29 C.F.R. § 541.104(a); 29 C.F.R. § 541.105(a)(pre-2004). The DOL has adopted an "80-hour rule" which generally requires an exempt executive to direct a total of eighty employee-hours of work each week. *See* 69 Fed.Reg. 22135; *see also Grace*, 637 F.3d at 513 (holding that Grace customarily and regularly directed the work of two or more other employees who worked eighty or more hours per week during 89.23% of the weeks that she was store manager). Family Dollar's records reflect that Wilson managed at least eighty (80) employee hours 99.19% of the time she was a store manager during the relevant time period. (Doc. No. 257, Debrocq Decl. ¶ 7.) Therefore, Wilson customarily and regularly directed the work of at least two full-time employees and satisfies this factor.

4. Authority to hire or fire other employees or whose suggestions and recommendations as to the hiring, firing, advancement, promotion or any other change of status of other employees are given particular weight

Finally, the additional prong of the executive exemption test contained in the current regulations states that an exempt employee has authority to hire <u>or</u> fire other employees <u>or</u> her recommendations as to the hiring, firing, advancement, promotion, or any other change of status of other employees are given particular weight. 29 C.F.R. § 541.100(a)(4). The DOL provides guidance with respect to whether an employee's recommendations satisfy this standard.

Specifically, the "factors to be considered include, but are not limited to, whether it is part of the employee's job duties to make such suggestions and recommendations; the frequency with which such suggestions and recommendations are made or requested; and the frequency with which the employee's suggestions and recommendations are relied upon." 29 C.F.R. § 541.105.

Importantly, the employee's recommendations "may still be deemed to have 'particular weight'

even if a higher level manager's recommendation has more importance and even if the employee does not have the authority to make the ultimate decision as to the employee's change in status."

Id.

Wilson had the authority to hire other employees, fire other employees and her recommendations for promotion of other employees were given particular weight. With respect to her authority to hire, Wilson testified that she actually hired cashiers without having to first consult her district manager (Doc. No. 257, Wilson Dep. at 92-93.) With respect to her authority to fire, she testified that she took action to terminate at least one employee without prior approval from her district manager. [15] (Id. at 117.) Finally, with respect to recommendations for promotion, she testified that she specifically recommended a reviewed-employee be given "a nickel" as a salary increase, and the district manager followed that recommendation. (Id. at 136.) Therefore, Wilson's authority to hire other employees, fire other employees and the fact that her recommendations for promotion were given particular weight, each independently satisfy this factor.

#### **CONCLUSION**

Looking at the facts in the light most favorable to the non-moving party, the Court finds that Family Dollar has satisfied the DOL regulations qualifying Wilson as an exempt executive under the FLSA. No reasonable jury could find otherwise. Therefore, Family Dollar is entitled to judgment as a matter of law.

#### **ORDER**

<sup>&</sup>lt;sup>15</sup>Because Wilson's district manager stated that this particular employee should get some type of raise, Wilson recommended the amount of one nickel and that recommendation was accepted. (Doc. No. 257, Wilson Dep. at 136.)

#### IT IS ORDERED that:

- Defendant's Motion for Summary Judgment (Doc No. 256) is GRANTED and Plaintiff
   Dorothy Wilson is dismissed;
- (2) The Court finds that there is no just reason to delay finding of final judgment for Family Dollar with regard to Plaintiff Dorothy Wilson's claim against Family Dollar;
- (3) The Clerk is directed to enter final judgment, pursuant to Rule 54(b), for Family Dollar with regard to Plaintiff Dorothy Wilson.

#### SO ORDERED.

Signed: November 9, 2011

Graham C. Mullen United States District Judge